

FIG. 1

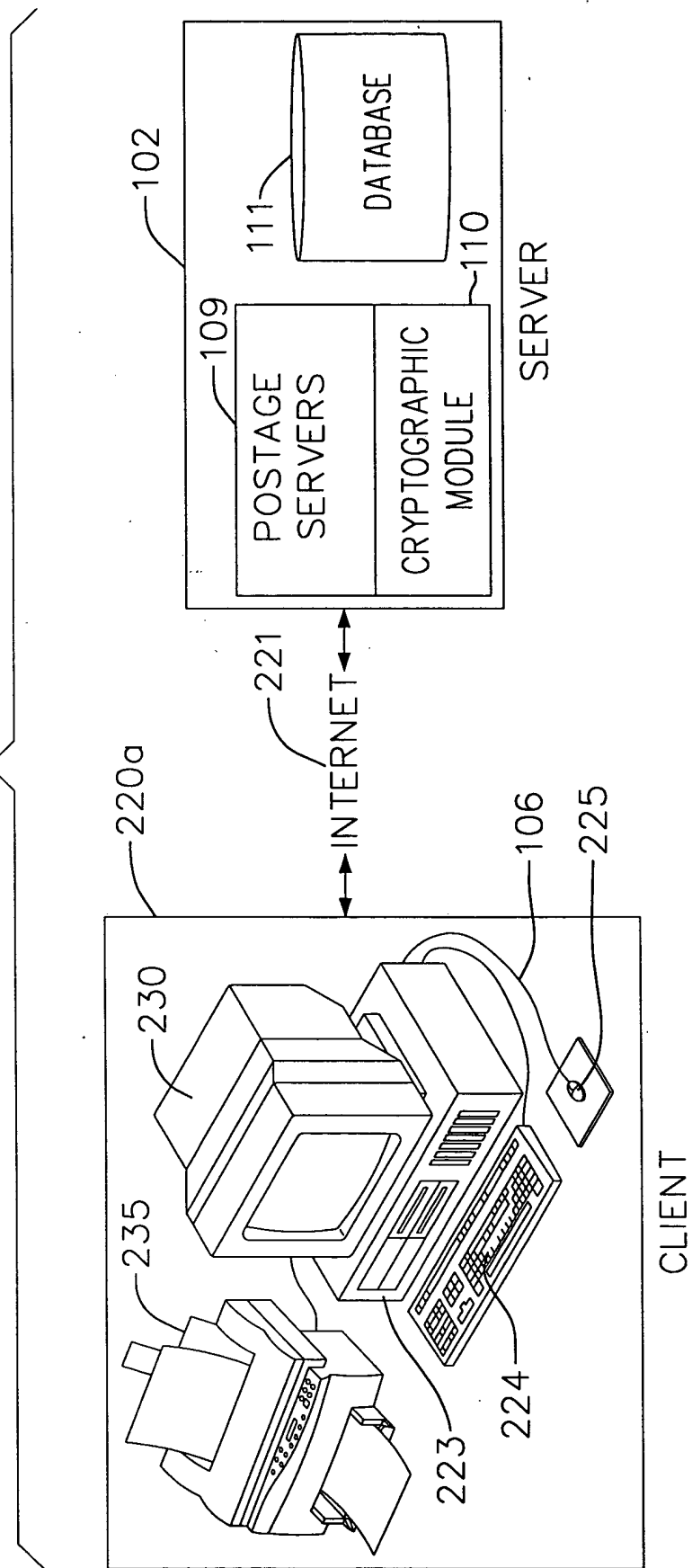
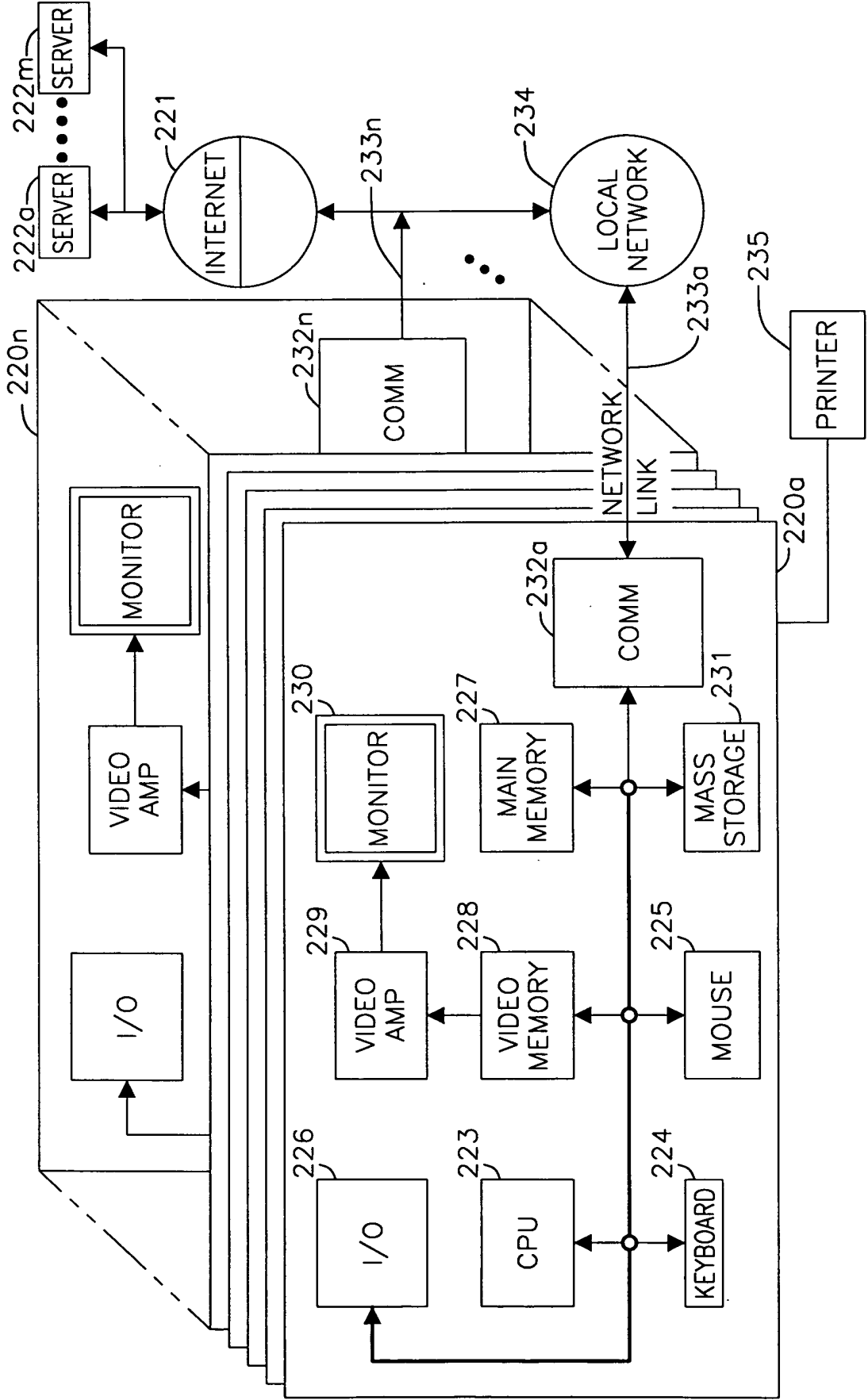
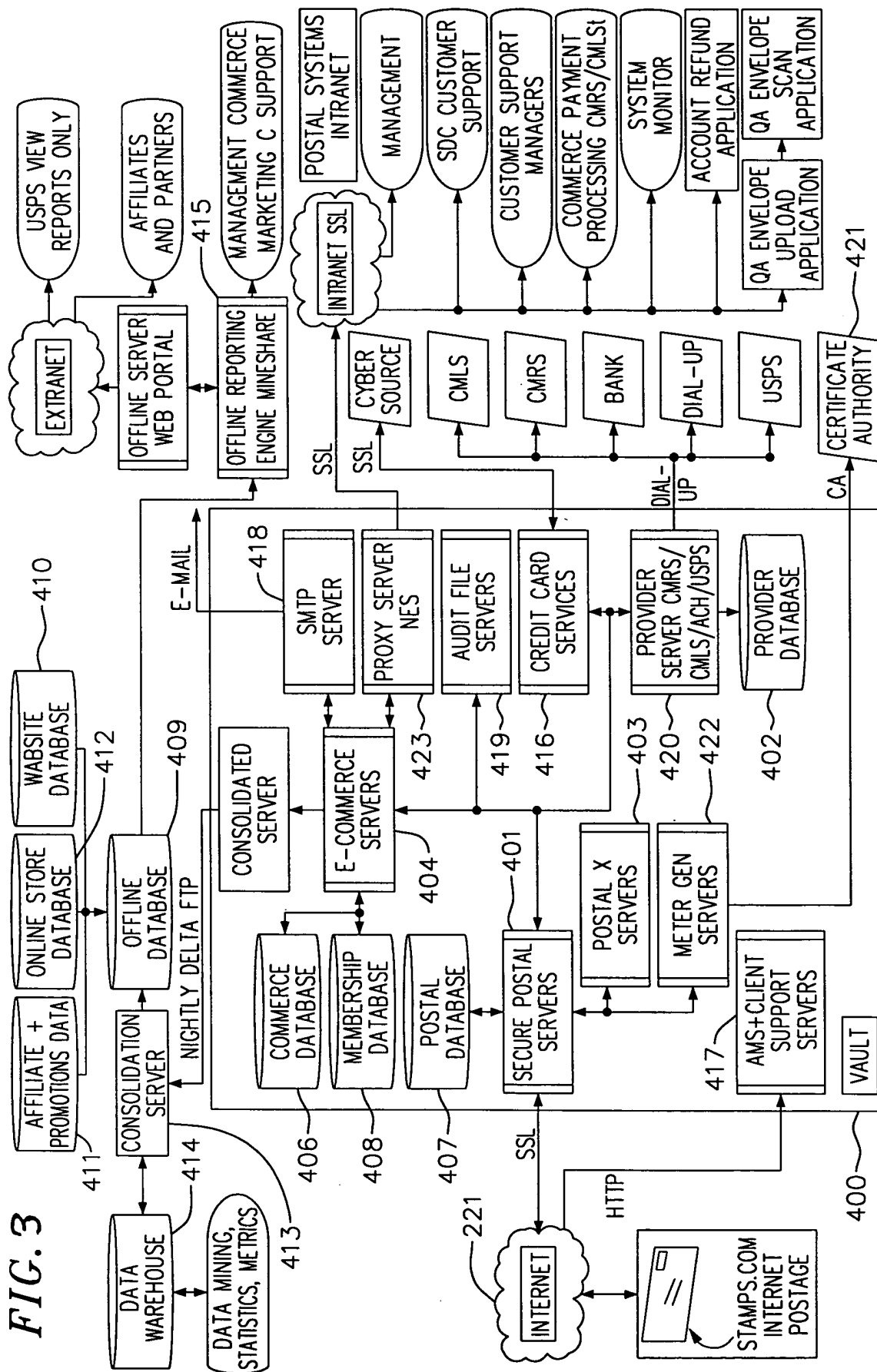


FIG. 2





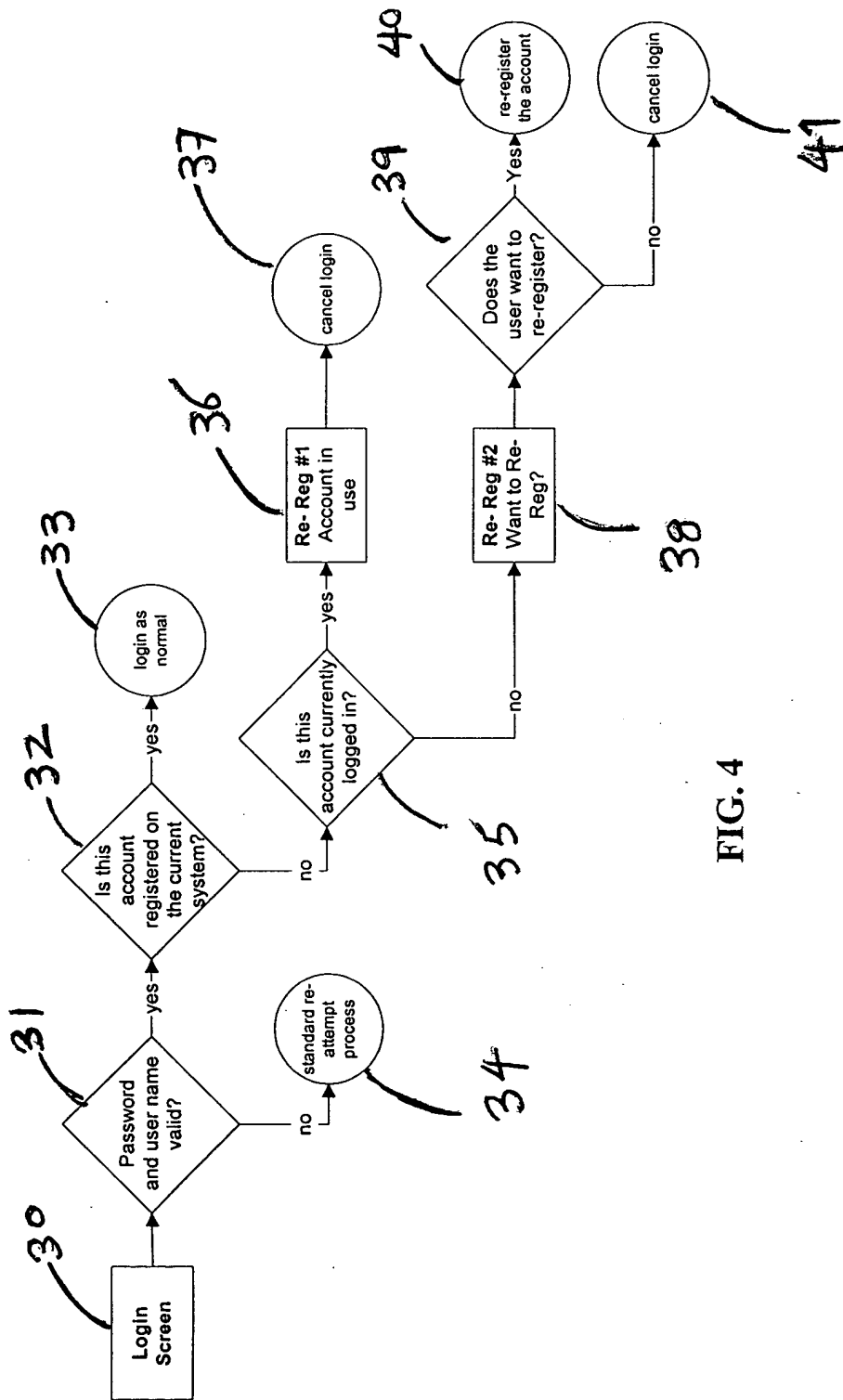


FIG. 4

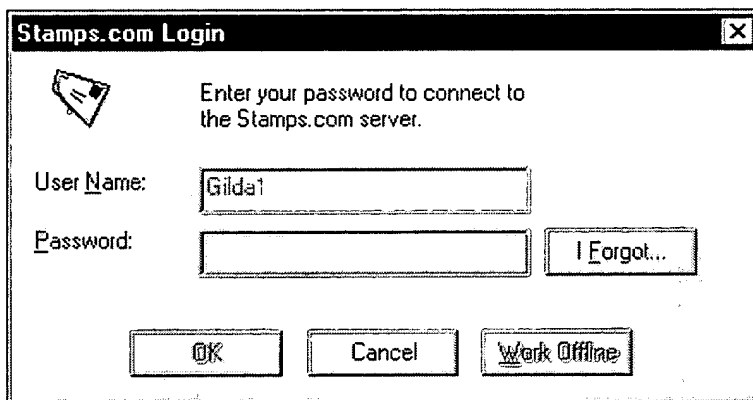


FIG. 5A

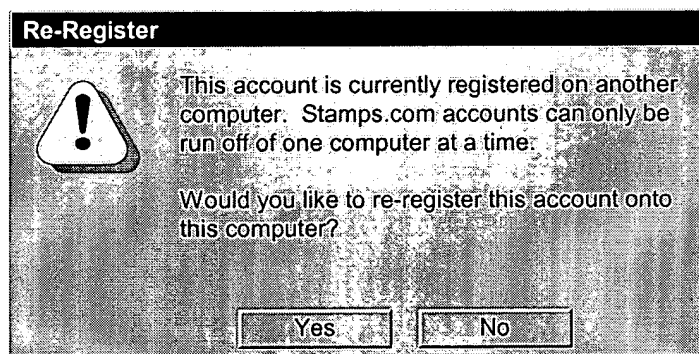




FIG. 5B

008707 2426950


stamps.com




Start




Register with Stamps.com



Apply for a USPS license




Test printer



Finish

stamps.com

Service Sign Up



To protect your account from fraudulent activities, Stamps.com requires that you provide your User Name and Password in order to re-register your account on this PC.

User Name:

Password:

< Back


Next >

Cancel


Help

FIG. 5C


Getting Started Wizard




Start




Register with Stamps.com




Apply for a USPS license




Test printer



Finish



Service Sign Up




Please enter your secret code response to the question below:

What is your Mother's maiden name?

< Back   Next >   Cancel   Help

FIG. 5D

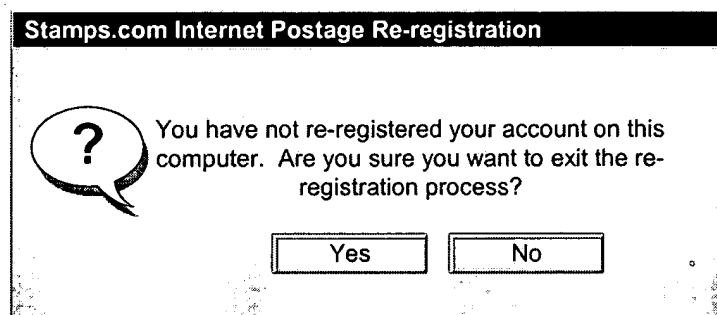
Re-Register



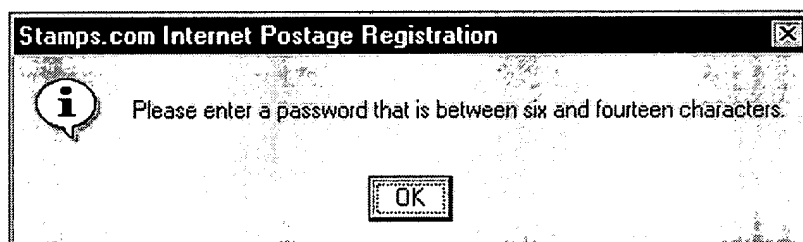
Your account has been successfully re-registered on this computer!

OK

FIG. 5E



**FIG. 5F**



**FIG. 5G**

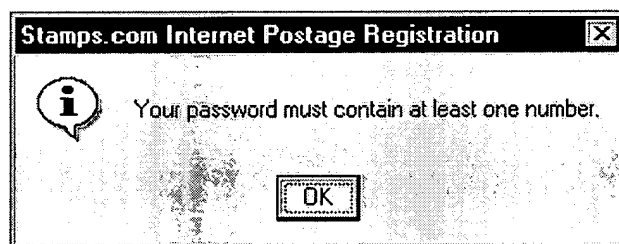
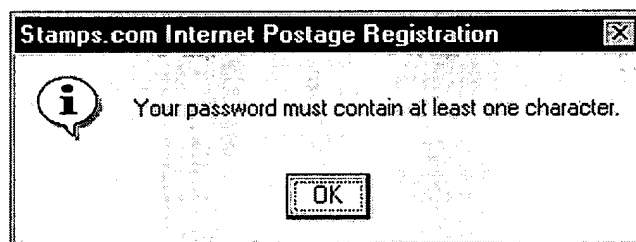


FIG. 5H



**FIG. 5I**

008707" 4426960

Stamps.com Internet Postage Registration

stamps.com

Start

47

Register with Stamps.com

7

Apply for a USPS license

Test printer

Finish

stamps.com

Service Sign Up

Your attempt to re-register your account has FAILED.

Please enter your User Name and Password and try again, or select the "Back" Button to register with Stamps.com.

User Name:

Gilde

Password:

XXXXXXXX

< Back

Next >

Cancel

Help

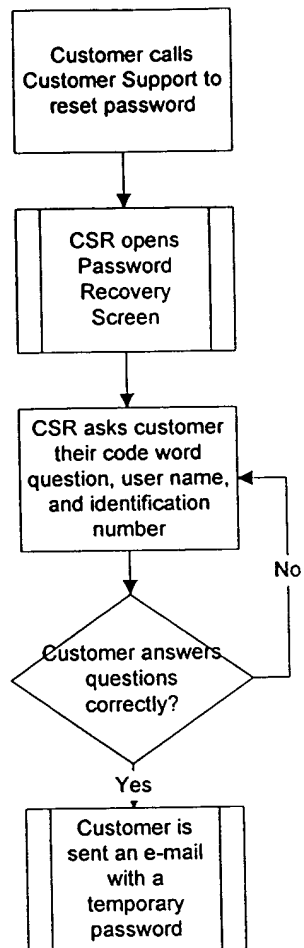
FIG. 5J

```

graph TD
    A[Customer tries to reset password in the client] --> B[Customer opens Password Recovery Screen]
    B --> C[Customer inputs code word and identification number]
    C --> D{Information correct?}
    D -- "No - 5x only" --> C
    D -- "No- 6x" --> E[Client will not acknowledge log-in, must restart]
    D -- "Yes" --> F[Customer is sent an e-mail with a temporary password]
  
```

**FIG. 6A**

**SECRET**



**FIG. 6B**

```

graph TD
    A[Customer emails Customer Support requesting lost password recovery] -.-> B[CS sends customer an email asking for user name, identification number, and code word.]
    B --> C[Customer emails response]
    C --> D[CSR enters answers]
    D --> E[CSR opens Password Recovery Screen and inputs answers]
    E --> F{Answers correct?}
    F -- No --> B
    F -- Yes --> G[Customer is sent an email with a temporary password]
  
```

FIG. 6C

09692747 101800

**Stamps.com Internet Postage**

Please supply a code word that will help us identify you.

Code Word Type: Mother's Maiden Name ▼ Code Word:


Pet Name

Favorite Vacation Spot

Favorite Holiday

FIG. 7A

**Stamps.com Internet Postage**



Your code word must be at least two characters.  
Please enter a new code word.

FIG. 7B

**Stamps.com Internet Postage**

Do you already have your temporary password?

FIG. 7C

**Stamps.com Internet Postage**

Please enter your temporary password and the new password you have selected.

Temporary Password:

New Password:

Confirm New Password:

FIG. 7D

**Password Recovery**

Please answer the following questions:

What is your <mother's maiden name>?

What are the last four digits of your <Tax Identification Number>?

FIG. 7E

**Stamps.com Internet Postage**


 The information you entered was incorrect.  
Please try again.

FIG. 7F



**Confirmation**

This information as been confirmed. A temporary password has been sent to this customer at <blahblah@bleh.com>

OK

**FIG. 8C**

008707" 24226960

008107" 24226960

FIG. 9

